TECH4GOV
Good is not good enough when Best can be achieved

We are excited to share our highlights of another month at Tech4Gov! The steadfast commitment of our team resulted in the successful completion of projects, fostering trust and confidence among our clients and partners. We deeply appreciate your support, and we're committed to maintaining our pursuit of excellence. Stay tuned for more updates and innovations from Tech4Gov!

Milestones – August'2023

Services :

1. Through meticulous planning and technical expertise, we've achieved the seamless mapping of all five portals with SSL and their secure hosting on the SDC Server in Bihar, while also commencing the knowledge transfer process for two of these portals to the Department's IT PMU team.
2. On August 2nd, 2023, we celebrated the successful completion and official launch of the Nursing Institute Registration portal, and since then, we have received an impressive total of 54 applications to date.

Products :

1. Taking our PGR 2.0 journey to the next level, we've deployed it Assam after its implementation in Bihar. In Bihar, we've also effectively addressed 160 new grievances using the PGR 2.0 System.
2. August 4th marked a milestone as our dedicated team successfully delivered the highly anticipated PGR System for 1097, serving as the Call Centre for AIDS Control.

Highlights – August'2023

In addition to the mentioned milestones, the Tech4Gov team had diligently worked on the following items:

1. Our team showcased the capabilities of PGR 2.0 to Mr. Satish Ranjan, OSD of the Health Department. We also explored the extended opportunities for its deployment across Bihar in our discussion..

2. The Bal Hridya Yojna Portal's security posture has been significantly enhanced, with vulnerabilities at both Level 1 and Level 2 successfully rectified based on recommendations from the certified Security Audit Agency panel.

Moment of the Month

Reflecting on an enlightening day with an industry luminary! Joined with Mr. Manish Srivastava, the visionary CTO of eGOV Foundation, to explore the trifecta of "Scale with Speed and Sustainability" in program implementation, with a particular focus on the Public Grievance Redressal (PGR) program. The insights gained were truly transformative. Our exchange with Mr. Manish Srivastava illuminated how the convergence

of "Scale, Speed, and Sustain" synergizes with the essence of the PGR program. It's a testament to innovation, accountability, and community empowerment – a true formula for change.

Star of the Month

Mr. Rupesh has played a pivotal role in ensuring the successful execution of the PGR (Public Grievance Redressal) project. His responsibilities encompass a wide array of tasks, from meticulously planning and organizing project activities to overseeing the allocation of resources, managing timelines, and mitigating risk which helped in successful deployment of the PGR 2.0 in Bihar as well as Assam.

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